

Curbside Pick-Up Procedures

The library will begin offering curbside service to patrons per Governor Murphy's orders as we move towards a larger re-opening.

Initially, patrons will be contacted to schedule a pick up time for existing holds already waiting on the hold shelves. No new holds will be processed until the existing holds have been distributed or cancelled.

- Patrons can place requests for up to 5 items at a time through the library's online catalog or by calling their preferred pick-up location.
- Patrons will be notified by e-mail, text, or phone when items are available for pick-up, based on their account preferences.
- Once items are available, patrons must schedule a pick-up time by calling their pickup location.
 - Staff will ask patrons to verify their name, library card number, and date of birth when scheduling the pickup by phone.
 - Effective 9/14/20, curbside pick-up will be available at all locations with appointments available during the times listed below:
 - Court House: Monday 9:30am-3:30pm; Tuesday 3-8pm; Wednesday 9:30am-8pm; Thursday 9:30am-3:30pm; Friday 9:30am-4pm; Saturday 9:30am-12:30pm
 - Cape May City: Monday 10am-3pm; Tuesday 1:30-7pm; Wednesday 10am-1pm; Thursday 2-4pm; Friday 10am-3pm; Saturday 9:30am-12:30pm
 - Lower Cape: Monday 10am-2pm; Tuesday 10am-4pm; Wednesday 10am-1pm; Thursday 3-7pm; Friday 10am-3pm; Saturday 9:30am-12:30pm
 - Sea Isle City: Monday 10am-1pm; Tuesday 2-4pm; Wednesday 1:30-7pm; Thursday 10am-4pm; Friday 10am-3pm; Saturday 9:30am-12:30pm
 - Stone Harbor: Monday 1:30-7pm; Tuesday 2-4pm; Wednesday 10am-4pm; Thursday 10am-1pm; Friday 10am-3pm; Saturday 9:30am-12:30pm
 - Upper: Monday 12-6pm; Tuesday 10am-1pm; Wednesday 2-4pm; Thursday 12-6pm; Friday 10am-3pm; Saturday 9:30am-12:30pm
 - Wildwood Crest: Monday 2-4pm; Tuesday 10am-4pm; Wednesday 1:30-7pm; Thursday 10am-1pm; Friday 10am-3pm; Saturday 9:30am-12:30pm
 - Woodbine: Monday 10am-1pm; Tuesday 12:30pm-6pm; Wednesday 10am-4pm; Thursday 2-4pm; Friday 10am-3pm; Saturday 9:30am-12:30pm
 - Pick-ups will be scheduled every 5 minutes.
 - Pick-up times are limited.
- Patrons will call the location when they arrive for their items.
 - Staff will verify the patron's name, library card number, and date of birth.

- Patrons must remain in their vehicle or on the sidewalk until staff place their items on the pick-up table.
- Patrons may return items to the outdoor bookdrops. If returning a Mifi Hotspot, Roku, Launchpad, WonderBook, or ChromeBook, please contact your dropoff location to schedule a time to return the item.
- All returned materials will be quarantined and unavailable for at least 72 hours after return.